

We want to hear from you.

At University Hospital we want our staff to know that they work in a professional, healing environment that promotes the highest quality of care and patient safety. If you feel we have not met this goal please immediately contact your supervisor, manager and/or department director. You should also notify the Patient Safety Officer and enter your patient safety concerns into the Patient Safety Net. It is the goal of University Hospital to provide the best care to every patient every day and your obligation to identify problems in your area and report them to management as soon as possible so the problems can be rectified in a timely manner.

In the event that you feel that your concerns about the quality of patient care or other patient safety issues have not been addressed satisfactorily you may also contact the agencies listed below. University Hospital will not take retaliatory action against employees for reporting quality of care or patient safety concerns to the NJ Department of Health and Senior Services or The Joint Commission.:

New Jersey Department of Health & Senior Services
Acute Care Assessment and Survey
P.O. Box 358
Trenton, New Jersey 08625-0358
Telephone: 609-292-9900
Toll Free Hotline: 1-800-792-9770

The Joint Commission
Division of Accreditation Operations
Office of Quality Monitoring
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
Telephone: 1-800-994-6610
Fax: 630-792-5636
E-mail: complaint@jointcommission.org

Thank you for continuing to help improve the quality of care at University Hospital.