

1. **ACCESS GROUP Loan Servicing Center at Kentucky Higher Education Student Loan Corporation (KHESLC)**
GENERAL CORRESPONDENCE
DEFERMENT & FORBEARANCE
P. O. Box 24328
Louisville, KY 40224-0328
LOAN ORIGINATIONS
KHESLC
P. O. Box 798
Frankfort, KY 40602
PAYMENT
Access Group Loan Servicing Center
P. O. Box 9001778
Louisville, KY 40290-1778
CUSTOMER SERVICE
Phone: 1-800-282-1550
Phone: 1-888-250-6401
Phone: 1-502-329-7229
Fax: 1-502-329-7077
www.studentloanpeople.com/accessgroup
2. **AFFILIATED COMPUTER SERVICES**
ACS CUSTOMER SERVICE DEPARTMENT
FFEL Borrowers
P. O. Box 7051
Utica, NY 13504-7051
FFEL LOAN ORIGINATION
ACS Loan Origination Department
P. O. Box 92251
Los Angeles, CA 90009-2251
Phone: 1-800-835-4611
Phone: 1-315-738-2232
Fax: 1-315-738-2202
Email: emailsupport@acs-inc.com
www.acs-education.com
3. **AMERICAN EDUCATION SERVICES (Formerly ACCESS GROUP)**
GRADUATE/PROFESSIONAL SERVICES
CORRESPONDENCE
AES-Loan Servicing
P. O. Box 2461
Harrisburg, PA 17105-2461
LOAN ORIGINATION
1200 North 7th Street
Harrisburg, PA 17102-1444
PAYMENT
AES
Harrisburg, PA 17130-0001
Phone: 1-800-233-0557
Fax: 1-717-720-3931
Email: aescs@aesSuccess.org
www.aessuccess.org
4. **CAMPUS PARTNERS**
(Formerly AMS Servicing Group)
REPAYMENT HPSL, PERKINS
UMDNJ INTERNAL, LDS, PRIMARY
CARE
P. O. Box 2901
Winston-Salem, NC 27102-2901
GENERAL INFORMATION
CORRESPONDENCE
P. O. Box 2901
Winston-Salem, NC 27102-2901
CUSTOMER SERVICE
Phone: 1-800-334-8609
Email: campusbased@campuspartner.com
www.mycampusloan.com
5. **CITIBANK THE LOAN CORPORATION**
GENERAL CORRESPONDENCE
Citibank (South Dakota), N.A.
P. O. Box 6191
Sioux Falls, SD 57117-6116
DERFEMENT
Citibank (South Dakata) N.A.
P. O. Box 6192
Sioux Falls, SD 57117-6192
PAYMENT
The Student Loan Corporation
P. O. Box 6615
The Lakes, NV 88901-6615
Customer Service
Phone: 1-800-967-2400
Fax: 1-605-357-2013
www.studentloan.citibank.com
6. **DIRECT LOANS SERVICING CENTER**
PAYMENTS
U.S. Department of Education
Direct Loan Payment Center
P. O. Box 530260
Atlanta, GA 30353-0260
Phone: 1-800-557-7392
TDD: 1-800-577-7395
DIRECT LOAN CONSOLIDATION
Consolidation Department
Loan Consolidation Center
P. O. Box 242800
Louisville, KY 40224-2800
Phone: 1-800-557-7392
TDD: 1-800-557-7395
Fax: 1-800-557-7396
DIRECT LOAN SERVICING CENTER
Borrower Services Department
P. O. Box 5609
Greenville, TX 75403-5609
Phone: 1-800-848-0979
Phone: 1-315-738-6634
Fax: 1-800-848-0983
TDD: 1-800-848-0983
DEFAULT STUDENT LOANS
Phone: 1-800-621-3115

7. **GREAT LAKES HIGHER EDUCATION**
CORRESPONDENCE, DEFERMENT & FORBEARANCE
BORROWER SERVICING DEPARTMENT
P. O. Box 7860
Madison, WI 53707
PAYMENT
P. O. Box 3059
Milwaukee, WI 53201-3059
Phone: 1-800-236-4300
Fax: 1-800-375-5288
Email: borrowers@mygreatlakes.com
www.mygreatlakes.com
8. **KEY EDUCATION RESOURCES**
(Formerly Key Bank/Society National/
Knight College Resources Group)
AMSA/AADS
745 Atlantic Avenue, Suite 300
Boston, MA 02111
Phone: 1-800-539-5363
Email: EducationRes@keybank.com
www.key.com/education
9. **KIRKSVILLE COLLEGE**
OSTEOPATHIC MEDICINE
HEAL, FSL & UFSL
NOW LOANS
800 West Jefferson Street
Kirksville, MO 63501
Phone: 1-800-626-5266 Ext. 2529
Fax: 1-800-539-5363
10. **MEDCAP**
Wells Fargo Education Financial Services
P. O. Box 5185
Sioux Falls, SD 57117-5185
Phone: 1-800-658-3567
Fax: 1-800-456-0561
Email: studentloans@wellsfargoefs.com
www.wellsfargo.com
11. **MEDICAL SOCIETY OF NEW JERSEY**
Two Princess Road
Lawrenceville, NJ 08648
Phone: 1-609-896-1766 Ext. 259
Fax: 1-609-896-1368
Email: info@msnj.org
www.msnj.org
12. **MEDLOANS**
CORRESPONDENCE, DEFERMENTS/ FORBEARANCE
Sallie Mae Servicing
P. O. Box 9500
Wilkes-Barre, PA 18773
Phone: 1-888-272-5543
PAYMENT
P. O. Box 9532
Wilkes-Barre, PA 18773-9532
Phone: 1-800-858-5050
Fax: 1-800-848-1949
TDD: 1-888-833-7562
SIGNATURE
Phone: 1-800-695-3317
CONDOLIDATION HOTLINE
Phone: 1-800-448-3533
medloansconsolidation@salliemae.com
Email: medloans@aamc.org
www.salliemae.com
13. **NATIONAL STUDENT LOAN PROGRAM**
P. O. Box 82507
Lincoln, NE 68501-2507
1300 O Street
LINCOLN, NE 68508
Phone: 1-800-735-8778 Ext. 6300
Fax: 1-402-479-6658
www.nslp.org
14. **NEW JERSEY HIGHER EDUCATIO L**
STUDENT ASSISTANCE AUTHORITY
(HESAA)
(For NJCLASS, FFELP)
GENERAL MAILING ADDRESS
P. O. Box 540
Trenton, NJ 08625
NJCLASS PROGRAM
P. O. Box 538
Trenton, NJ 08625
FFELP LOAN SECTION
P. O. Box 543
4 Quakerbridge Plaza
CN 540
Trenton, NJ 08625
Phone: 1-800-792-8670
Fax: 1-609-588-2390
www.hesaa.org

15. **NEW YORK STATE HIGHER EDUCATION SERVICE CORP.**
99 Washington Avenue
Albany, NY 12255
CUSTOMER COMMUNICATION CENTER
Phone: 1-888-697-4372
Phone: 1-518-473-1574
Phone: 1-800-445-5234
Fax: 1-518-474-5629
REPAYMENT/DEFAULT
HESA Advocate Counselor
Phone: 1-888-215-0196
Email: loanadvocate@hesc.org
www.hesa.org
16. **PENNSYLVANIA HIGHER EDUCATION ASSISTANCE AGENCY (PHEAA) PAYMENT**
AES, SLSC OR AES, GLC
Harrisburg, PA 17130-0001
AES, SLSC
P. O. Box 2461
Harrisburg, PA 17105-2461
Phone: 1-800-233-0557
www.aesSuccess.org
17. **PENNSYLVANIA HIGHER EDUCATION ASSISTANCE AGENCY (PHEAA) Network Consolidation Program**
P. O. Box 8139
Harrisburg, PA 1105-8139
Phone: 1-800-338-5000
Fax: 1-717-720-3922
Email: network@aessuccess.org
www.aesSuccess.org
18. **PNC BANK**
Educational Loan Center
Customer Services
2600 Liberty Avenue, Suite 200
Pittsburgh, PA 15222
Phone: 1-800-762-1001
Fax: 1-800-300-2213
Email: eduloans@pncbank.com
www.eduloans.pncbank.com
19. **SALLIE MAE**
Smart Loan Consolidation
CUSTOMER SERVICE
P. O. Box 6178
Indianapolis, IN 46206-6178
Phone: 1-800-448-3533
Email: loancons@salliemae.com
www.salliemae.com
20. **SALLIE MAE SERVICING CORP**
CORRESPONDENCE/CUSTOMER SERVICE
(For All Loans)
P. O. Box 9500
Wilkes-Barre, PA 18773-9500
Phone: 1-888-272-5543
REPAYMENT
P. O. Box 4600
Wilkes-Barre, PA 18773-4600
Phone: 1-800-858-5050
(Medloans borrowers only)
Phone: 1-888-272-5543
(All Other Loans)
www.salliemae.com
21. **STUDENT FINANCIAL AID OFFICE-NEWARK**
University of Medicine & Dentistry of NJ
30 Bergen Street, ADMC 1208
P. O. Box 1709
Newark, NJ 07101-1709
Phone: 1-973-972-4376
Fax: 1-973-972-7436
www.umdnj.edu/studentfinancialaid
22. **STUDENT FINANCIAL AID OFFICE-PISCATAWAY**
UMDNJ-Robert Wood Johnson Medical School
675 Hoes Lane, C103
Piscataway, NJ 08854
Phone: 1-732-235-4689
Fax: 1-732-235-3264
www.umdnj.edu/studentfinancialaid
23. **STUDENT FINANCIAL AID OFFICE-STRATFORD**
UMDNJ-School of Osteopathic Medicine
40 East Laurel Road
UEC Suite 1030
Stratford, NJ 98084
Phone: 1-856-566-6008
Fax: 1-856-566-6015
www.umdnj.edu/studentfinancialaid
24. **STUDENT LOAN OFFICE**
GENERAL INFORMATION
DEFERMENT REQUEST
University of Medicine & Dentistry of NJ
Liberty Plaza
335 George Street, 4th Floor
New Brunswick, NJ 08901-2686
Phone: 1-732-235-9181
Fax: 1-732-235-9236
Email: atwelldm@umdnj.edu
www.umdnj.edu/cntrlwel/studentloans

25. **STUDENT LOAN SERVICING CENTER**

AES-Loan Servicing
CORRESPONDENCE
P. O. Box 8155
Harrisburg, PA 17105
Phone: 1-800-233-0557

26. **THE EDUCATIONAL RESOURCE
INSTITUTE (TERI)**

Overnight/Express Mail
31 St. James Avenue, 4th Floor
Boston, MA 02116
Regular Mail
P. O. Box 848108
Boston, MA 02284-8108
Phone: 1-800-255-TERI (8374)
(Press #2 for Customer Service)
International Calling
Phone: 1-617-426-0681 (Press Option #2)
Fax: 1-888-329-8374
Email: custserv@teri.org
www.teri.org

27. **TOTAL HIGHER EDUCATIONAL LOAN
PROGRAM (T.H.E.)/NORTHSTAR**

CORRESPONDENCE
P. O. Box 64722
St. Paul, MN 55164-0722
PAYMENT
Great Lakes
P. O. Box 3059
Milwaukee, WI 53201-3059
OVERNIGHT
Northstar
444 Cedar Street, Suite 550
St. Paul, MN 55101
Phone: 1-800-366-0604
Fax: 1-888-843-3099
CUSTOMER SERVICE
MEDICAL STUDENTS
Phone: 1-888-834-0004
Fax: 1-888-843-3099
OTHER GRADUATE STUDENTS
Phone: 1-800-366-0604
Fax: 1-888-843-3099
CONSOLIDATION LOAN PROGRAM
CUSTOMER SERVICE
P. O. Box 64454
St. Paul, MN 55164-0464
Phone: 1-866-562-6672
Fax: 1-866-232-9337
Email: THEConsolidation@THEloanprogram.org
TOTAL HIGHER EDUCATION LOAN
PROGRAM
P. O. Box 64454
St. Paul, MN 55164-0454
www.pheaa.org
www.northstar.org
Email: service@northstar.org

28. **WELLS FARGO EDUCATION FINANCIAL
SERVICES**

CORRESPONDENCE
P. O. box 5185
Sioux Falls, SD 57117-5185
MAILING
301 East 58th Street, North
Sioux Falls, SD 57104
PAYMENT
P. O. Box 5151
Sioux Falls, SD 57104
Phone: 1-800-658-3567
Fax: 1-800-456-0551
www.wellsfargo.com

USEFUL FINANCIAL AID RESOURCES

LENDERS

DESCRIPTION

<http://www.aamc.org>

Association of American Medical Colleges includes information about the MEDLOANS Program, MEDEX Loans, Educational Debt Management Services for borrowers and Financial planning for residents.

<http://www.saliemae.com>

Homepage of the Student Loan Marketing Association and Signature Loan pre-approval.

<http://www.wellsfargo.com>

Information about the MedCap Program, Allied Health Loans and other private loan programs of Norwest Bank. Online access to loan information.

<http://www.northstar.org>

Information about student loans through the Total Higher Education Loan (T.H.E.) program.

<http://accessgroup.org>

ACCESS Group lending programs website. Online access to loan information. Also includes payment calculators for estimating loan repayment.

<http://key.com/educate>

Information about student loan through Key Bank. Also includes payment calculators for estimating loan repayment. Utilize debt management tools and resources to discover your options. Determine if consolidation is right for you.

<http://www.adea.org>

American Dental Education Association website. Includes information about the DEAL program.

<http://www.ed.gov>

U.S. Department of Education website. Check your financial aid history.

<http://www.finaid.org>

The Smart Student Guide to Financial Aid. A very good catchall financial aid information index sponsored by the National Association of Financial Aid Administrators.

<http://www.hesaa.org>

State of New Jersey's homepage and New Jersey Class Loans.

<http://www.dhhs.gov>

U.S. Department of Health and Human Services' site. An agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.

<http://www.umdj.edu/cntrlweb/studentloan.html>

UMDNJ Student Loan homepage where you can download the application for Economic/Hardship and Forbearance forms for Campus Based loans.

<http://www.mycampusloan.com>

Information about student loans. Click on downloadable forms. This will provide the borrower with access to Campus Based Deferment/Forbearance forms for Perkins, LDS & HPSL loans.

<http://www.loanconsolidation.ed.gov>

Information about direct consolidation loan.

<http://www.irs.gov/pub/irs-pdf/p970.pdf>

You can get a copy of Publication 970 *Tax Benefit for Higher Education*. Information on the Hope and Lifetime Learning tax credits and other tax benefits for postsecondary students.

<http://www.nslds.ed.gov>

National Student Loan Data System. Provides a centralized integrated view of Title IV loans and Pell grants that are tracked through their entire cycle; from aid approval through closure.

<http://www.umdj.edu>

UMDNJ's Homepage including the Financial Aid Office website. Important links to other financial aid resources and the Financial Aid Handbook.