

DIRECTORY OF IMPORTANT CONTACTS

1. **ACCESS GROUP, Inc. Loan Servicing Center at Kentucky Higher Education Student Loan Corporation**
GENERAL CORRESPONDENCE
DEFERMENT & FORBEARANCE
P.O. Box 24328
Louisville, KY 40224-0328
LOAN ORIGINATIONS
KHESLC
P.O. Box 798
Frankfort, KY 40602
PAYMENT
Access Group Loan Servicing Center
P.O. Box 9001778
Louisville, KY 40290-1778
CUSTOMER SERVICE
1-800-282-1550
1-502-329-7077 (fax)
www.studentloanpeople.com/accessgroup
2. **AMERICAN EDUCATION SERVICES (Formerly ACCESS GROUP)**
GRADUATE SERVICES
CORRESPONDENCE
AES-Loan Servicing
P.O. Box 8155
Harrisburg, PA 17105
PAYMENT
AES
Harrisburg, PA 17130-0001
1-800-446-8210
1-717-720-3931 (fax)
Email: aesgs@aesSuccess.org
www.aessuccess.org
3. **AMS SERVICING GROUP (Formerly EFG TECHNOLOGIES)**
REPAYMENT HPSSL, PERKINS,
UMDNJ INTERNAL, LDS, PRIMARY CARE
P. O. Box 2901
Winston-Salem, NC 27102-2901
GENERAL INFORMATION
CORRESPONDENCE
P.O. Box 2902
Winston-Salem, NC 27102-2902
CUSTOMER SERVICE
1-800-334-8609
Email: campusbased@amsweb.com
www.amsservicing.com
4. **AFFILIATED COMPUTER SERVICES**
ACS CUSTOMER SERVICE DEPARTMENT
FFEL Borrowers
P. O. Box 7051
Utica, NY 13504-7051
1-800-835-4611
1-315-738-2232 or 2202 (telefax)
www.acs-education.com
5. **CITIBANK THE LOAN CORPORATION**
GENERAL CORRESPONDENCE
Citibank (South Dakota), N.A.
P. O. Box 6191
Sioux Falls, SD 57117-6191
DEFERMENT
P. O. Box 6192
Sioux Falls, SD 57117-6192
PAYMENT
The Student Loan Corporation
%Citibank, (Nevada), NA
P.O. Box 6615
The Lakes, NV 88901-6615
Customer Service
1-800-967-2400
1-605-357-2013 (fax)
www.studentloan.citibank.com
6. **GREAT LAKES HIGHER EDUCATION**
CORRESPONDENCE, DEFEREMENT & FORBEARANCE
BORROWER SERVICING DEPT
P. O. BOX 7860
Madison, WI 53707
PAYMENT
P.O. Box 3059
Milwaukee, WI 53201-3059
1-800-236-4300
1-800-375-5288 (toll free fax)
www.mygreatlakes.com
7. **KEY EDUCATION RESOURCES**
Formerly Key Bank/Society National/
Knight College Resources Group)
AMSA/AADS
745 Atlantic Avenue
Suite 300
Boston, MA 02111
1-800-539-5363
Email: EducationRes@keybank.com
www.key.com/education
8. **KIRKSVILLE COLLEGE OSTEOPATHIC MEDICINE**
HEAL, FSL & UFSL
NOW LOANS
800 West Jefferson
Kirksville, MO 63501
1-800-626-5266 Ext. 2529
1-800-539-5363 ((fax)
9. **MEDCAP**
Wells Fargo Education Financial Services
P.O. Box 5185
Sioux Falls, SD 57117-5185
1-800-658-3567
1-800-456-0561 (fax)
Email: studentloans@wellsfargoefs.com
www.wellsfargo.com

10. **MEDICAL SOCIETY OF NEW JERSEY**
Two Princess Road
Lawrenceville, NJ 08648
1-609-896-1766 Ext. 259
1-609-896-1368 (fax)
Email: info@msnj.org
www.msnj.org
11. **MEDLOANS**
CORRESPONDENCE
P.O. Box 9500
Wilkes-Barre, PA 18773
PAYMENT
P.O. Box 4600
Wilkes-Barre, PA 18773
1-800-858-5050
1-800-848-1949 (fax)
CONSOLIDATION HOTLINE
1-800-622-6214
Email: medloans@aamc.org
www.salliemae.com
12. **NATIONAL STUDENT LOAN PROGRAM**
P.O. Box 82507
Lincoln, NE 68501-2507
1300 O Street
Lincoln, NE 68508
1-800-735-8778
1-402-475-8686
1-402-479-6658 (fax)
www.nslp.org
13. **NEW JERSEY HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY (HESAA)**
(For NJCLASS, FFELP)
GENERAL MAILING ADDRESS
P.O. Box 540
Trenton, NJ 08625
NJCLASS Program
P.O. Box 538
Trenton, NJ 08625
FFELP LOAN SECTION
P.O. Box 543
4 Quakerbridge Plaza
CN 540
Trenton, NJ 08625
1-800-792-8670
1-609-588-2390 (fax)
www.hesaa.org
14. **NEW YORK STATE HIGHER EDUCATION SERVICE CORP.**
99 Washington Avenue
Albany, NY 12255
CUSTOMER COMMUNICATION CENTER
1-888-697-4372
1-518-473-1574
1-518-486-7418 (fax)
DEFAULT
1-800-888-0741
Email: webmail@hesc.com
www.hesc.com
15. **PENNSYLVANIA HIGHER EDUCATION ASSISTANCE AGENCY (PHEAA)**
PAYMENT
AES SLSC OR AES GLC
Harrisburg, PA 17130-0001
CORRESPONDENCE
AES SLSC
P.O. Box 2461
Harrisburg, PA 17105-2461
1-800-233-0557
www.aesuccess.org
16. **PENNSYLVANIA HIGHER EDUCATION ASSISTANCE AGENCY (PHEAA)**
Network Consolidation Program
P.O. Box 8139
Harrisburg, PA 17105-8139
1-800-338-5000
1-717-720-3922 (fax)
Email: network@aessuccess.org
www.aessuccess.org
17. **PNC BANK**
Educational Loan Center
Customer Service
2600 Liberty Avenue
Suite 200
Pittsburgh, PA 15222-4619
1-412-762-7827
1-800-762-1001 (press option 1)
www.eduloans.pncbank.com
18. **SALLIE MAE**
Smart Loan Consolidation
CUSTOMER SERVICE
P.O. Box 6178
Indianapolis, IN 46206-6178
1-800-448-3533
www.salliemae.com
19. **SALLIE MAE SERVICING CORP.**
CORRESPONDENCE
(For All Loans)
P. O. Box 9500
Wilkes-Barre, PA 18773-9500
REPAYMENT
P.O. Box 4600
Wilkes-Barre, PA 18773-4600
1-800-858-5050 (Medloans borrowers only)
1-888-272-5543 (All other loans)
www.salliemae.com
20. **SALLIE MAE SERVICING CORP.**
CUSTOMER SERVICE
P. O. Box 9500
Wilkes-Barre, PA 18773-9500
1-888-272-5543
www.salliemae.com

21. **STUDENT FINANCIAL AID
OFFICE-NEWARK**
University of Medicine and Dentistry of NJ
30 Bergen Street, ADMC 1208
P.O. Box 1709
Newark, NJ 07101-1709
1-973-972-4376
1-973-972-7436 (fax)
www.umdnj.edu/studentfinancialaid
22. **STUDENT FINANCIAL
OFFICE-PISCATAWAY**
UMDNJ-Robert Wood Johnson Medical
School
675 Hoes Lane, C103
Piscataway, NJ 08854
1-732-235-4689
1-732-235-3264 (fax)
www.umdnj.edu/studentfinancialaid
23. **STUDENT FINANCIAL AID
OFFICE- STRATFORD**
UMDNJ-School of Osteopathic Medicine
40 East Laurel Road
PCC Building Suite 202
Stratford, NJ 08084
1-856-566-6008
1-856-566-6015 (fax)
www.umdnj.edu/studentfinancialaid
24. **STUDENT LOAN OFFICE**
GENERAL INFORMATION
DEFERMENT REQUEST
University of Medicine and Dentistry of NJ
Liberty Plaza
335 George Street, 4th Floor
New Brunswick, NJ 08901-2686
1-732-235-9181
1-732-235-9236 ((fax)
Email: atwelldm@umdnj.edu
www.umdnj.edu/cntrlweb/studentloans
25. **STUDENT LOAN SERVICING CENTER**
CORRESPONDENCE
P.O. Box 2461
Harrisburg, PA 17105-2461
1-800-233-0557
www.pheaa.org
26. **THE EDUCATIONAL RESOURCES
INSTITUTE (TERI)**
Overnight/Express Mail
31 St. James Avenue, 6th Floor
Boston, MA 02116
Regular Mail
P.O. Box 312
Boston, MA 02117
1-800-255-TERI (8374)
International Calling
1-617-426-0681 (press option 2)
1-888-329-8374 (fax)
Email: custserv@teri.org
www.teri.org
27. **Total Higher Education Loan
Program (T.H.E)/ Northstar
CORRESPONDENCE**
The Loan Processing Program
P.O. Box 64722
St. Paul, MN 55164-0722
PAYMENT
Great Lakes
P.O. Box 3059
Milwaukee, WI 53201-3059
OVERNIGHT
Northstar
444 Cedar Street, Suite 550
St. Paul, MN 55101
1-800-366-0604
1-888-843-3099 (fax)
Email: service@northstar.org
www.northstar.org
28. **WELLS FARGO EDUCATION
FINANCIAL SERVICES**
CORRESPONDENCE
P.O. Box 5185
Sioux Falls, SD 57117-5185
MAILING
301 E. 58th Street, North
Sioux Falls, SD 57104
PAYMENT
P.O. Box 5151
Sioux Falls, SD 57117-5151
1-800-658-3567
1-800-456-0561 (fax)
www.wellsfargo.com

USEFUL FINANCIAL AID RESOURCES

LENDERS

<http://www.aamc.org>

<http://www.salliemae.com>

<http://www.wellsfargo.com>

<http://www.northstar.org>

<http://accessgroup.org>

<http://Key.com/educate>

<http://www.adea.org>

<http://www.ed.gov>

<http://www.finaid.org>

<http://www.hesaa.org>

<http://www.dhhs.gov>

DESCRIPTION

American Association of Medical Colleges includes information about the MEDLOANS Program MEDEX Loans and Debt management for borrower:

Homepage of the Student Loan Marketing Association and Signature Loan preapproval.

Information about the MedCap Program, Allied Health Loan, and other private loan programs of Norwest Bank. Online access to loan information

Information about student loans through the Total Higher Education Loan (T.H.E.) program.

ACCESS Group lending programs website. Online access to loan information. Also includes payment calculators for estimating loan repayment.

Information about student loans through Key Bank. Also includes payment calculators for estimating loan repayment. Utilize debt management tools and resources to discover your options determine if consolidation is right for you.

American Dental Education Association website. Includes information about the DEAL program.

U.S. Department of Education website. Check your financial aid history.

The SmartStudent Guide to Financial Aid. A very good catchall financial aid information index sponsored by the National Association of Financial Aid Administrators.

State of New Jersey's homepage and New Jersey Class Loans.

U.S. Department of Health and Human Services site.

<http://www.myamsloan.com>

Information about student loans through AMS for Perkins, Health Professions, LDS, PCL and internal loan programs from UMDNJ as well as deferment and forbearance.

<http://www.umdj.edu/cntrlweb/studentloans.html>

UMDNJ Student Loan homepage where you can download the application for Economic/Hardship and Forbearance forms for Campus Based loans.

<http://www.amsservicing.com>

Click on AMS Servicing Group and click on downloadable forms. This will provide the borrower with access to Campus Based Deferment forms for Perkins, LDS & HPSL loans.

<http://www.loanconsolidation.ed.gov>

Information about federal loan consolidation.

<http://www.irs.gov/pub/irs-pdf/p970.pdf>

You can get a copy of Publication 970 *Tax Benefits for Higher Education*. Information on the Hope and Lifetime Learning tax credits and other tax benefits for postsecondary students.

UMDNJ Homepage — <http://www.umdj.edu>

University's homepage, including the Financial Aid Office website, important links to other financial aid resources and the Financial Aid Handbook.