

DIRECTORY OF IMPORTANT CONTACTS

1. **ACCESS GROUP**
Kentucky Higher Education Student Loan
GENERAL CORRESPONDENCE
DEFERMENT & FORBEARANCE
P.O. Box 24328
Louisville, KY 40224-0328
LOAN ORIGINATIONS
KHESLC
P.O. Box 4250
Frankfort, KY 40604-4250
PAYMENT
KHESLC
P.O. Box 9001774
Louisville, KY 40290-1774
1-888-678-4625 (hotline)
1-888-250-6401 (Access Group Loans)
1-502-329-7077 (fax)
www.aessuccess.org
2. **AMERICAN EDUCATION SERVICES**
(Formerly ACCESS GROUP)
PAYMENT
GRADUATE/PROFESSIONAL LOAN CENTER
Harrisburg, PA 17130-001
1-800-446-8210
1-717-720-3931 (fax)
www.aessuccess.org
3. **AMS SERVICING GROUP**
(Formerly EFG TECHNOLOGIES)
REPAYMENT HPSL, PERKINS,
UMDNJ INTERNAL, LDS, PRIMARY CARE
P. O. Box 2901
Winston-Salem, NC 27102-2901
GENERAL INFORMATION
CORRESPONDENCE
P.O. Box 2901
Winston-Salem, NC 27102-2901
CUSTOMER SERVICE
1-800-334-458-4492
Email:campusbased@amsweb.com
www.amsservicing.com
4. **AFFILIATED COMPUTER SERVICES**
AFSA Loan Servicing Center
P. O. Box 7051
Utica, NY 13501-7051
1-800-835-4611
1-315-738-2232 (fax)
www.afsa.com
5. **CHEMICAL BANK**
Education Financing Group
300 Jericho Quadrangle
Jericho, NY 11753
1-800-648-7722
6. **CITIBANK THE LOAN CORPORATION**
GENERAL CORRESPONDENCE
Citibank (South Dakota), N.A.
P. O. Box 6191
Sioux Falls, SD 57117-6191
DEFERMENT
P. O. Box 6192
Sioux Falls, SD 57117-6192
PAYMENT
The Student Loan Corporation
%Citibank, (Nevada), NA
P.O. Box 6615
The Lakes, NV 89901-6615
Customer Service
1-800-967-2400
1-605-357-2013 (fax)
www.citibank.com
7. **GREAT LAKES HIGHER EDUCATION**
CORRESPONDENCE, DEFEREMENT &
FORBEARANCE
BORROWER SERVICING DEPT
P. O. BOX 7860
Madison, WI 53707
PAYMENT
P.O. Box 3059
Milwaukee, WI 53201-3059
1-800-236-4300
1-608-246-1608 (fax)
www.mygreatlakes.com
8. **HEAL ORIGINATIONS**
P.O. Box 59012
Panama City, FL 32412
1-888-272-5543
1-800-848-1949
TDD:1-888-833-7562
GENERAL INFORMATION
P.O. Box 7300
Wilkes Barre, PA 18773-7300
1-800-345-6984
www.salliemae.com
9. **INTERSECTIONS, INC.**
Credit Report Information
P.O. Box 222546
Chantilly, VA 20153
1-800-777-9700
1-703-378-7260 (fax)
Fee: \$32.90
www.creditcom.com

- 10. KEY EDUCATION RESOURCES**
(Formerly Key Bank/Society National/Knight College Resources Group)
AMSA/AADS
745 Atlantic Avenue
Suite 300
Boston, MA 02111
1-800-539-5363
www.Key.com/educate
- 11. KIRKSVILLE COLLEGE OSTEOPATHIC MEDICINE**
HEAL, FSL & UFSL
NOW LOANS
800 West Jefferson
Kirksville, MO 63501
1-800-626-5266 Ext. 2529
1-800-539-5363 ((fax))
- 12. MEDCAP**
P.O. Box 5185
Sioux Falls, SD 57117-5185
1-800-658-3567
1-800-456-0561 (fax)
Email:studentloans@wellsfargoefs.com
www.wellsfargo.com
- 13. MEDICAL SOCIETY OF NEW JERSEY**
Two Princess Road
Lawrenceville, NJ 08648
1-609-896-1766 Ext. 259
1-609-896-1368 (fax)
Email:info@msnj.org
www.msnj.org
- 14. MEDLOANS**
CORRESPONDENCE
P.O. Box 9500
Wilkes-Barre, PA 18773
PAYMENT
P.O. Box 4600
Wilkes-Barre, PA 18773
1-800-858-5050
1-800-848-1949 (fax)
CONSOLIDATION HOTLINE
1-800-622-6214
www.salliemae.com
- 15. NATIONAL STUDENT LOAN PROGRAM**
P.O. Box 82507
Lincoln, NE 68501-2507
1300 O Street
Lincoln, NE 68508
1-800-735-8778
1-402-475-8686
1-402-479-6658 (fax)
www.nslp.org
- 15. NEW JERSEY HIGHER EDUCATION STUDENT ASSISTANCE AUTHORITY (HESAA)**
(For NJCLASS, FFELP)
NJCLASS Program
P.O. Box 538
FFELP LOAN SECTION
P.O. Box 543
4 Quakerbridge Plaza
CN 540
Trenton, NJ 08625
1-800-792-8670
1-609-588-2390 (fax)
www.hesaa.org
- 16. NEW YORK STATE HIGHER EDUCATION SERVICE CORP.**
99 Washington Avenue
Albany, NY 12255
CUSTOMER COMMUNICATION CENTER
1-888-697-4372
1-518-473-1574
1-518-486-7418 (fax)
DEFAULT
1-800-888-0741
webmail@hesc.com
www.hesc.com
- 17. PENNSYLVANIA HIGHER EDUCATION ASSISTANCE AGENCY (PHEAA)**
PAYMENT
AES SLSC OR AES GLC
Harrisburg, PA 17130-0001
CORRESPONDENCE
AES SLSC
P.O. Box 2461
Harrisburg, PA 17105-2461
1-800-233-0557
www.aesuccess.org
- 18. PENNSYLVANIA HIGHER EDUCATION ASSISTANCE AGENCY (PHEAA) Network Consolidation Program**
P.O. Box 8139
Harrisburg, PA 17105-8139
1-800-338-5000
1-717-720-3922 (fax)
Email:network@aessuccess.org
www.aessuccess.org
- 19. PNC BANK**
Educational Loan Center
Customer Service
2600 Liberty Avenue
Suite 200
Pittsburgh, PA 15222-4619
1-412-762-7827
1-800-762-1001
www.eduloans.pncbank.com

- 20. SALLIE MAE**
Smart Loan Origination
Telemarketing Department
P.O. Box 6178
Indianapolis, IN 46206-6178
1-800-448-3533
www.salliemae.com
- 21. SALLIE MAE SERVICING CORP.**
CORRESPONDENCE
(For All Loans)
P. O. Box 9500
Wilkes-Barre, PA 18773-9500
REPAYMENT
P.O. Box 4600
Wilkes-Barre, PA 18773-4600
1-800-858-5050 (Medloans borrowers only)
1-888-272-5543 (All other loans)
www.salliemae.com
- 22. SALLIE MAE SERVICING CORP.**
CUSTOMER SERVICE
P. O. Box 9500
Wilkes-Barre, PA 18773-9500
1-888-272-5543
www.salliemae.com
- 23. STUDENT FINANCIAL AID OFFICE-NEWARK**
University of Medicine and Dentistry of NJ
30 Bergen Street, ADMC 1208
P.O. Box 1709
Newark, NJ 07101-1709
1-973-972-4376
1-973-972-7436 (fax)
www.umdnj.edu/studentfinancialaid
- 24. STUDENT FINANCIAL OFFICE-PISCATAWAY**
UMDNJ-Robert Wood Johnson Medical School
675 Hoes Lane, C103
Piscataway, NJ 08854
1-732-235-4689
1-732-235-3264 (fax)
www.umdnj.edu/studentfinancialaid
- 25. STUDENT FINANCIAL AID OFFICE- STRATFORD**
UMDNJ-School of Osteopathic Medicine
40 East Laurel Road
PCC Building Suite 119
Stratford, NJ 08084
1-856-566-6008
1-856-566-6015 (fax)
www.umdnj.edu/studentfinancialaid
- 26. STUDENT LOAN OFFICE**
GENERAL INFORMATION
DEFERMENT REQUEST
University of Medicine and Dentistry of NJ
Liberty Plaza
335 George Street, 4th Floor
New Brunswick, NJ 08903-2686
1-732-235-9181
1-732-235-9236 ((fax)
Email:atwellm@umdnj.edu
www.umdnj.edu/cntrlweb/studentloans
- 27. STUDENT LOAN SERVICING CENTER**
CORRESPONDENCE
P.O. Box 2461
Harrisburg, PA 17105-2461
1-800-233-0557
www.pheaa.org
- 28. THE EDUCATIONAL RESOURCES INSTITUTE (TERI)**
Overnight/Express Mail
31 St. James Avenue, 6th Floor
Boston, MA 02116
Regular Mail
P.O. Box 312
Boston, MA 02117
1-800-255-TERI (8374)
International Calling
1-617-426-0681
1-888-329-8374 (fax)
Email:custserv@teri.org
www.teri.org
- 29. Total Higher Education Loan Program (T.H.E)/ Northstar**
CORRESPONDENCE
The Loan Processing Program
P.O. Box 64722
St. Paul, MN 55164-0722
PAYMENT
Great Lakes
P.O. Box 3059
Milwaukee, WI 53201-3059
OVERNIGHT
Northstar
444 Cedar Street, Suite 550
St. Paul, MN 55101
1-800-366-0604
1-888-843-3099 (fax)
Email:service@northstar.org
www.northstar.org

**30. WELLS FARGO EDUCATION
FINANCIAL SERVICES**

CORRESPONDENCE

P.O. Box 5185
Sioux Falls, SD 57117-5185

MAILING

301 E. 58th Street, North
Sioux Falls, SD 57104

PAYMENT

P.O. Box 5151
Sioux Falls, SD 57117-5151
1-800-658-3567
1-800-456-0561 (fax)

www.wellsfargo.com

USEFUL FINANCIAL AID RESOURCES

LENDERS

<http://www.aamc.org>

<http://www.salliemae.com>

<http://www.wellsfargo.com>

<http://www.northstar.org>

<http://accessgroup.org>

<http://Key.com/educate>

<http://www.adea.org>

<http://www.ed.gov>

<http://www.finaid.org>

<http://www.hesaa.org>

<http://www.dhhs.gov>

DESCRIPTION

American Association of Medical Colleges includes information about the MEDLOANS Program, MEDEX Loans and Debt management for borrowers.

Homepage of the Student Loan Marketing Association and Signature Loan preapproval.

Information about the Medcap Program, Allied Health Loan, and other private loan programs of Norwest Bank.

Information about student loans through the Total Higher Education Loan (T.H.E.) program.

ACCESS Group lending programs website.

Information about student loans through Key Bank. Also includes payment calculators for estimating loan payments.

American Dental Education Association website. Includes information about the DEAL program.

U.S. Department of Education

A very good catchall financial aid information index sponsored by the National Association of Financial Aid Administrators.

State of New Jersey's homepage and New Jersey Class Loans.

Department Health and Human Service's site Title VII programs.

<http://www.umdj.edu/cntrlweb/studentloans.html>

UMDNJ Student Loan home page where you can download the application for Economic/Hardship and Forbearance forms for Campus Based loans.

<http://www.amsservicing.com>

Click on AMS Servicing Group and click on downloadable forms. This will provide the borrower with access to Campus Based Deferment forms for Perkins, LDS & HPSL loans.

<http://www.loanconsolidation.ed.gov>

Information about federal loan consolidation.

<http://www.ed.gov/updates/979tax.html>

Information on the Hope and Lifetime Learning tax credits, and other tax benefits for postsecondary students.

http://www.irs.gov/prod/forms_pubs/

You can get a copy of Publication 970 *Tax Benefits for Higher Education*.

UMDNJ Homepage – <http://www.umdj.edu>

University's homepage, including the Financial Aid Office website, important links to other financial aid resources and the Financial Aid Handbook.

PLEASE NOTE: *The information contained in the Handbook is based on current terms and conditions. Some items are subject to change, please contact your lender, servicer and/or institution if you have any questions.*