



EFFECTIVE INTERVIEWING FOR CONTACT INVESTIGATION

May 5-7, 2009



New Jersey Medical School Global Tuberculosis Institute
225 Warren St. 1st Floor
Newark, New Jersey
www.umdnj.edu/globaltb/home.htm

FACULTY

NJMS Global TB Institute
Newark, NJ

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Director of Education

Centers for Disease Control
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Public Health Advisor

PLANNING COMMITTEE

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ACTIVITY DIRECTOR
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MEMBERS
Valerie L. Gunn
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DJ McCabe, RN, MSN
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Mark Wolman, MA, MPH
Program Manager, TB Control

Sponsored by

University of Medicine & Dentistry of New Jersey (UMDNJ), New Jersey Medical School Global Tuberculosis Institute, and UMDNJ-Center for Continuing and Outreach Education

This program is an activity of the
NORTHEASTERN REGIONAL TRAINING & MEDICAL CONSULTATION CONSORTIUM

This activity is supported by an educational grant from the Centers for Disease Control and Prevention, Division of Tuberculosis Elimination

COURSE DESCRIPTION

The purpose of this interactive three-day course is to provide healthcare workers who interview tuberculosis patients with the necessary knowledge and skills to conduct an interview for contact investigation. The course covers the principles of effective communication, interviewing, and contact investigation related to tuberculosis. The format includes lectures, group discussions, exercises, role playing and standardized patient interviews

TARGET AUDIENCE

This workshop is designed for health care workers who interview TB patients for the purpose of contact investigation

OBJECTIVES

Upon completion of this course participants will be able to:

- Demonstrate fundamentals of effective communication and structuring interviews
- Appropriately verbalize TB concepts for patient education
- Apply principles of TB transmission to contact investigation process
- Identify critical components of contact investigation
- Describe techniques and approaches that can be used to achieve effective cross-cultural communication when interviewing TB patients
- Identify strategies for working with interpreters

ACTIVITY SCHEDULE

Tuesday May 3, 2009

8:30 am	Registration
8:50 am	Pre-course Knowledge and Skills Assessment
9:20 am	Welcome - Dr. Reichman
9:45 am	Warm Up Exercise - Dr. Reichman
10:00 am	Review of Communication Skills - Valerie Gunn
10:30 am	Break
10:45 am	Active Listening Exercise - Facilitators
11:15 am	Fundamentals of TB Interviewing - Mark Wolman
12:30 pm	Lunch
1:30 pm	Infectious Period Exercise - Mark Wolman
1:45 pm	TB Interviewing Resource Guide & TB Interviewing Checklist Valerie Gunn
2:45 pm	Break
3:15 pm	TB Interviewing Video Excerpt and Discussion - Valerie Gunn
4:30 pm	Adjourn

Wednesday May 4, 2009

8:30 am	Review
8:45 am	TB Interviewing Strategy Exercise
10:00 am	TB Interviewing Strategy Exercise Feedback
10:15 am	Break
10:30 am	TB Interviewing Structure Exercise
11:45 am	TB Interviewing Structure Exercise Feedback
12:00 pm	Lunch
1:00 pm	Simulated Patient Exercise
4:00 pm	Adjourn

Thursday May 5, 2009

9:00 am	Discussion of Simulated Patient Exercise - Valerie Gunn
10:00 am	Interviewing Contacts - Valerie Gunn
10:45 am	Break
11:00 am	Interviewing Contacts Exercise
12:00 pm	Lunch
1:00 pm	Cultural Competency in TB Control - Bill Bower
1:45 pm	Effective Interpreters: Video and Discussion - Bill Bower
2:30 pm	Break
2:45 pm	Demonstrating Cultural and Linguistic Competency in a Contact Investigation: Video and Discussion - Bill Bower
3:30 pm	Post-Course Knowledge and Skills Assessment
4:00 pm	Course Evaluation
4:30 pm	Adjourn

REGISTRATION PROCESS

Please complete the attached application, and return it to:

NJMS Global Tuberculosis Institute
PO Box 1709
225 Warren Street
Newark, NJ 07079-1709
Attention: Valerie Gunn

FEE

A \$75.00 fee is required prior to the start of the workshop

TRAINING LOCATION

Global TB Institute
First Floor West Wing
225 Warren Street
Newark, NJ 07103

LODGING

The Hampton Inn & Suites- Newark Riverwalk - in Harrison, NJ.

CALL: 973-483-1900 to make a reservation. Group rate:

\$129.00/night plus state and local taxes (\$148.35)

Complimentary bus transportation will be provided between the hotel and the conference site.

The Hampton Inn has free airport shuttle service to and from Newark Liberty International Airport. **When boarding the shuttle, make sure to specify that the Hampton Inn – Newark Riverwalk is your destination.**

CANCELLATION INFORMATION

UMDNJ reserves the right to modify the activity content, faculty and activities, and reserves the right to cancel this activity, if necessary.

Participants who are unable to attend may cancel up to 2 weeks prior to the course.

If you require an accommodation because of a disability, or if you have any additional needs, please contact Valerie Gunn at (973) 972-9103 or email at gunnvl@umdnj.edu